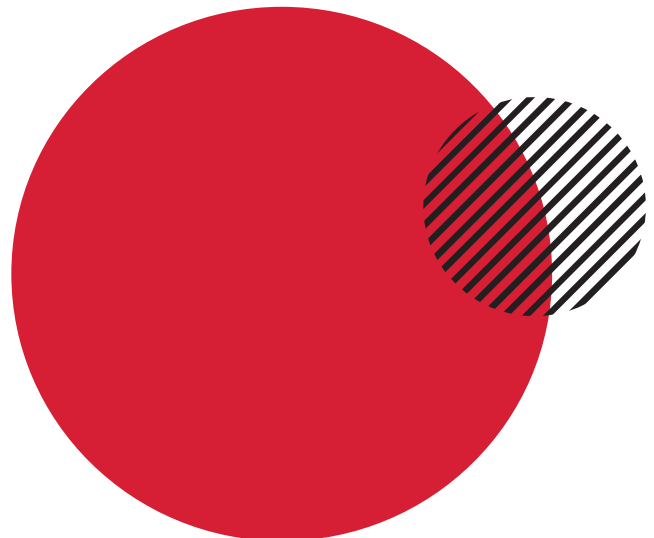


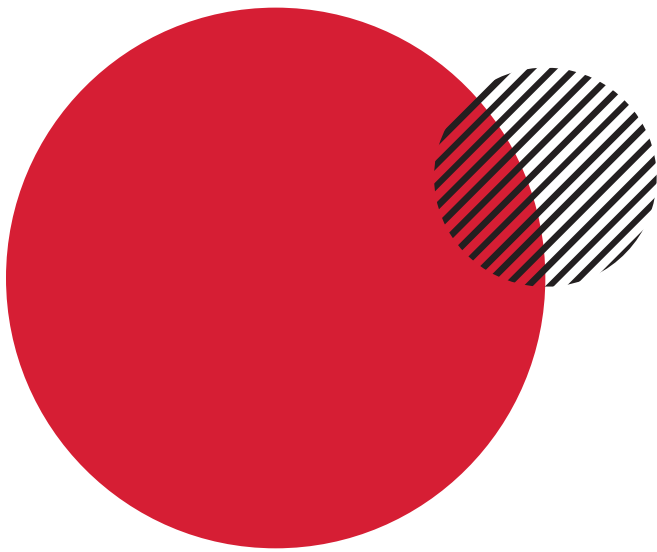


# **FY2019-21 LIBRARY STRATEGIC PLAN**

Presented by the Library Steering Committee

**UNIVERSITY  
LIBRARY**





# TABLE OF CONTENTS

**2** Message from the Dean of Libraries

**7** Strategic Goal 2

**3** Mission, Vision and Values

**8** Strategic Goal 3

**6** Strategic Goal 1



# MESSAGE FROM THE DEAN OF LIBRARIES



## Re-envisioning the UIC University Library Experience

The UIC University Library presents the FY2019-21 Strategic Plan. The goals identified in the plan demonstrate our commitment to providing services and resources that will meet the needs of students and faculty at UIC now and in the future. As the center of a world-class research institution, the Library aims to be the gateway of choice for those seeking information and knowledge to promote innovation, entrepreneurship and ground-breaking discoveries.

Visioning for our new strategic plan began in 2017 as we recognized the need for a more focused and effective response to the changes in research and scholarship creation. Our achievements resulting from previous plans have helped us lay the foundations for this next stage of our work. We transformed the Library's physical spaces to create collaborative learning and quiet study areas and strengthened our role as the center of intellectual energy on campus. We have enriched our staff with additional talented employees to engage faculty and mobilize student engagement. Looking ahead, our refreshed mission, vision and values statements along with a new strategic plan will guide the Library's priorities for the next three years (FY2019-21). The plan was developed with contributions from faculty, staff, the Steering Committee and task force groups who will drive strategic initiatives and action items to shape the future experience for our constituencies.

Our new mission, **"empower the UIC community to discover, use and create knowledge,"** defines the purpose for our work and the Library's role as a central partner for collaborative learning, research and discovery and community engagement.

Our new vision, **"a world of equal access to information and resources where everyone is inspired to achieve their goals,"** is a simple, yet bold and aspirational expression of how we see the future when open access has become the predominant model for information distribution.

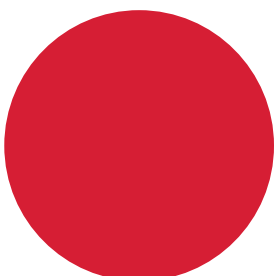
The Library's strategic plan has three core goals:

1. **Build seamless, comprehensive and consistent access to global collections, instruction and services whether digital or physical.**
2. **Create and sustain an inclusive culture and a welcoming environment for all.**
3. **Expand integration of the Library into UIC faculty and students' research life cycles.**

With almost 3 million circulations of electronic books, 5 million database searches and 4.2 million electronic journal articles downloaded, we are reaching new milestones in the urgency to make our electronic resources and collections much easier to access and to provide support for digitally-engaged scholars.

The plan's strategic actions are inspired by the many conversations and ideas shared by colleagues, students and faculty about new and innovative ways we can deliver valuable resources and services to all users. By placing students and faculty at the center of our strategic focus, we will continue to enhance the Library experience for years to come.

**Mary M. Case**  
University Librarian and Dean of Libraries



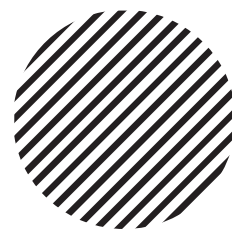
# MISSION

Empower the UIC community to discover, use and create knowledge.

# VISION

A world of equal access to information and resources where everyone is inspired to achieve their goals.





# UIC LIBRARY VALUES

The UIC Library is its people—the faculty, staff, and students who create, preserve, and provide access to knowledge and share expertise to foster user success. The deeply held values of these individuals create the energy that drives the excellence of our organization.

## **User-centeredness**

We are committed to helping others. We seek to understand our diverse users' needs through conversation and data gathering, aligning our resources and services accordingly.

## **Inclusiveness**

We are committed to creating a welcoming environment for all staff and users in which diverse identities, backgrounds, and experiences are respected and diverse skills are nurtured and developed. We are committed to increasing the diversity of our faculty and staff through active recruitment and thoughtful mentoring. We are committed to collecting and preserving resources that tell the stories of the diverse communities that make up Chicago and ensuring that all of our resources are accessible and easy to use.

## **Equity and Social Justice**

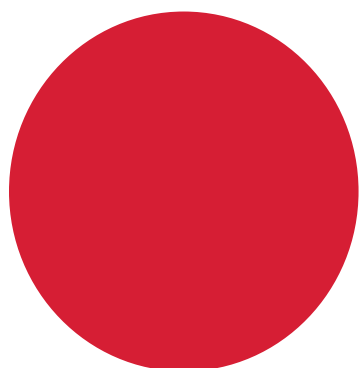
We are committed to ensuring equal access to information through active support of open scholarship, inclusive collecting of resources and accessible resources and systems.

## **Creativity**

We are committed to creative problem-solving as we explore improved practices in information and service delivery, having fun along the way and embracing failure as a part of the process.

## **Collaboration**

We are committed to working with each other, campus, community and other partners, understanding that good relationships create better ideas and stronger outcomes.



# UIC LIBRARY VALUES

## **Communication**

We are committed to listening actively and sharing information with each other and the UIC community as openly as possible.

## **Force for Good**

We are committed to creating a positive impact on our communities and our colleagues.

## **Privacy and Intellectual Freedom**

We are committed to the privacy of our users and to the freedom of expression as manifested in respectful discourse.

## **Professional Commitment**

We are committed to research and service that advances knowledge and practice in our campus libraries and our fields.

## **Personal Responsibility**

We are committed to treating each other and our users with kindness, compassion and encouragement. We are committed to approaching our work with integrity, joy, gratitude and optimism. We are committed to producing quality work that is accurate, consistent, reliable and efficient. We are committed to taking advantage of opportunities to grow professionally and personally.

## **Information Literacy**

We are committed to helping our community learn how to critically evaluate information for authenticity, validity, and reliability in order to combat misinformation, disinformation, hoaxes, and fake news. We support scientific integrity and science-based policy.





A photograph of a student with glasses and a plaid shirt, focused on writing in a notebook. A red laptop is open next to them. The background is a blurred classroom or library setting.

# STRATEGIC DIRECTIONS

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## GOAL 1

Build seamless, comprehensive and consistent access to global collections, instruction and services whether digital or physical.

## ACTIVITIES

1. Integrate our electronic resources, physical spaces and services so that users are aware of the breadth and depth of information available to them.
2. Implement a preservation and access repository to provide access to approximately 40 TB of unique born-digital and digitized materials.
3. Improve communication about what resources and materials are available to faculty and students.

# STRATEGIC DIRECTIONS

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## GOAL 2

Create and sustain an inclusive culture and a welcoming environment for all.

## ACTIVITIES

1. Continue to develop and build awareness of collections that represent diverse perspectives and engage students
2. Demonstrate cultural competence in all aspects of Library services, policies, facilities and programming.
3. Recruit and retain a diverse faculty and staff.
4. Implement programs that support diversifying the profession of librarianship.
5. Re-envision the role of the Library Diversity Committee to provide leadership and guidance in helping the Library achieve its overall goals of creating and sustaining an inclusive culture.







## STRATEGIC DIRECTIONS

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### GOAL 3

Expand integration of the Library into UIC faculty and students' research life cycles.

### ACTIVITIES

1. Build the capacity to support digital scholarship.
2. Lead efforts to incentivize the creation and adoption of open educational resources (OER).
3. Lead efforts to develop impact reports on university research outputs, including the faculty profile tool.
4. Continue to build rich collections that record the diverse history of Chicago and the university and increase researchers' access to Special Collections and University Archives (SCUA).

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[library.uic.edu](https://library.uic.edu)